

File in docket no.
E-01345A-05-0816



0000028028

ARIZONA CORPORATION COMM

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) [REDACTED]

Fax: (602) [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 49250

Date: 1/12/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Kathleen

Croll

Account Name: Kathleen Croll

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Wants to voice her opinion on this APS rate increase. She is opposed to the increase. She feels this is uncalled for and believes this is blackmail feels that consumers are being held hostage. Most of the consumers are not going to get a pay increase. Executives should take pay cuts and reduce traveling expenses. She also believes that Palo Verde problems are not the consumers. She feels that APS should have planned for future problems. She wants to voice her absolute disgust regarding this APS rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/12/06 Opinion taken and filed in docket no. E-01345A-05-0816. closed

End of Comments

Date Completed: 1/12/2006

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